

# CORPORATE QUALITY POLICY

Everything we do is compliant with customer, statutory, regulatory, internal, and industry safety and quality requirements. Everything we do is fit for purpose, meets our customer's requirements and is aligned with our company vision and core values. Everything we do is of the highest possible quality.

### 1. Customer Focus

We will strive to exceed our customers' expectations in everything we do. We will partner with our customers to achieve mutually agreed success factors. #WeWillBeReliable

## 2. Compliance

We will understand the environments in which we operate and ensure strict compliance to all internal and external requirements of those environments. #WeWillBeCompliant

## 3. Risk Management

We will continually review and update our service processes and identify all potential risks and opportunities that could affect service conformity or customer satisfaction. #WeWillTakeAction

#### 4. Flawless Execution

We will strive for excellence each and every day. We will pursue quality in every task we undertake, andwe will not deliver anything less than perfect. #WeWillTakePrideInOurWork

## 5. Continuous Improvement

We will continuously assess, simplify and improve the effectiveness of how we operate and actively look for opportunities to enhance the way we work. #WeWillAlwaysBeBetter

#### Farah Wall

Managing Director AsiaPac Oil & Gas Sdn Bhd

